

Grievance Redressal Committee

The institute's policy on grievance redressal has been formulated in order to make all the students and employees aware of the complaint handling process. This system would ensure that the redressal sought is just and fair and is within the given frame-work of rules and regulation. The Committee shall discuss and analyze the causes for the complaints, the complaint resolution process and to discuss the progress and action plans on the same.

Objectives

- To provide responsive, accountable and easily accessible machinery for settlement of grievances and to take measures in the college undertakings to ensure expeditious settlement of grievances of Students in order to maintain a harmonious educational atmosphere in the institute.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the Students to refrain from inciting Students against other Students, teachers and College administration.
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- To support, those students who have been deprived of the services offered by the College, for which he/she is entitled.
- To make officials of the College responsive, accountable and courteous in dealing with the students.
- To ensure effective solution to the student's grievances with an impartial and fair approach.

Grievances Redressal Committee Members:

Sl. No	Name	Designation	Responsibility	Contact No.
1	Dr.Sumagna Patnaik	Principal	Chairman	principal@bec.edu.in
2	Mrs.P Mounika	Assistant Professor andHOD CSE	Convenor	hodcse@bec.edu.in
3	Dr R Sayanna	Others	Member	ombudsperson@jntuh.ac.in
4	Mrs.A VaniSree	Assistant Professor	Member	vanisree.a99@gmail.com
5	Mr.N.Nand Kishore	Assistant Professor	Member	placementofficer@bec.edu.in
6	Mrs V Rajeshwari	Associate Professor andHOD ECE	Member	hodece@bec.edu.in
7	Mr D Sreenu Babu	Assistant Professor	Member	hodece@bec.edu.in
8	Dr K V Ram Mohan	Assistant Professor	Member	hodsh@bec.edu.in

Minutes of Meeting

Minutes of the Meeting of the College Grievance Redressal Committee for the academic year 2023-2024 held on 12th December 2022 in the Principal's Office at 11.00 A.M. to discuss about the agenda discussed below:

1. Time bond redressal of grievances received if any.
2. Mechanism of redressal of grievances.
3. Any other issues of minor complaints related to departments with the permission of chairperson.

The members present were:

Sl.No	Name	Responsibility
1	Dr.Sumagna Patnaik	Chairman
2	Mrs P Mounika	Convenor
3	Mrs.A VaniSree	President
4	Mr.N.Nand Kishore	Member
5	Mrs. V Rajeshwari	Member

Principal

